

Project number: 2018-1-0242

COMPETENCE

Capacity building Of employees of
municipalities for better provision of
public services

What is capacity building for employees?

Capacity building is a systematic process to improve employees' knowledge, skills, understanding, values, attitude, motivation, and capability necessary to perform well at work. Usually the positive impact of the capacity building affects organizational revenue, competitiveness and performance.



How it's made?

Conducting training need assessment, engage stakeholders on capacity development, assess capacity needs and assets, formulate a capacity development response, implement a capacity development response, evaluate capacity development.



How to improve Team work skills?

Know Your Goal - People in teams are working towards a common goal.

Clarify Your Roles - Within a team, everyone should also understand their responsibilities.

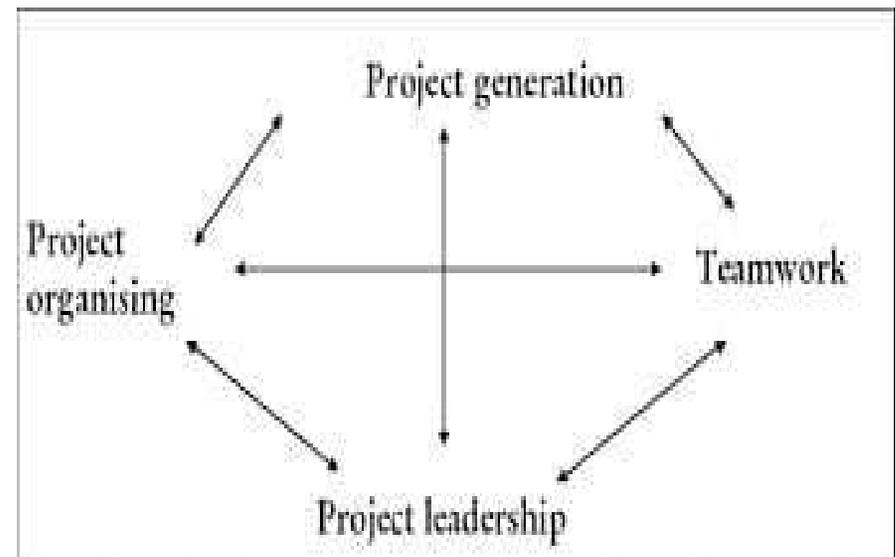
Positive Mindset.

Manage Time Efficiently.

Share Enthusiasm.

Exercise Together.

Establish Team Rules and Purpose.



Capacity building must cover entity level and employee level:

Increasing the knowledge,
skills and effectiveness of our entity, provider
of social services, and implement activities
that contribute to achieve DAS objectives.

Employees are a key determinant of an
organization's success and are often
the "face" of the organization which is
visible for customers and stakeholders.



What are the effect of Capacity building?

Capacity building enhances the employee motivation, job performance and skills, which ultimately lead to increase organizational performance, increase the satisfaction of our institution beneficiaries, and set up an improved organizational culture.



PROJECT PARTNERS

Lead partner – Local Government &

Municipality of District XI of Budapest, Ujbuda, Hungary,



Beneficiary partners:

-Municipality of Kalithea, Greece,

-The Directorate for Social Welfare Arad, Romania,

-Municipal District of Prafgue 6, Czech Republic,

-City of Trogir, Croatia,



Expertise partner – Apenhet AS, Norway.